



WHAT we delivered...

Providing Clarity

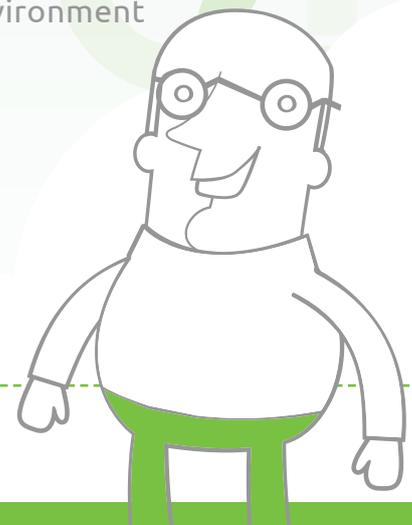
- Providing clear roles and resources to support the project, as well as communication throughout, to key stakeholders
- Right people, right place, right time to provide a clear, smooth transition to new premises and systems

Ensuring Flexibility

- Ensuring appropriate and flexible levels of control are implemented for key stakeholders
- Providing a pool of flexible, skilled, on-demand resources

Guaranteeing Success

- Continuous communication with key stakeholders before, during and after each project stage and phase to anticipate and adapt to changing requirements determined by the customer and external factors
- Incorporation, as part if the systems move, of new specialist software whilst maintaining the existing Managed Desktop Environment



HOW we delivered it...

The Insurance Company required Asq to assist with a major office relocation, which entailed moving 900 staff from two offices to one Sydney CBD location. Asq were engaged specifically to assist with the **relocation of all elements of IT systems and infrastructure**. The move was scheduled to take place over three weekends in order to **minimise disruption** to Business-as-Usual (BAU) and service to customers. Within the agreed scope the transition was completed successfully, taking a total of 1,100 hours from start-to-finish.

Asq provided a wide range of services for this project: from **Resource Management and Scheduling** through to **technical IT**

expertise. This involved a team of 10 specialists, to deliver the necessary level of skill and understanding.

Asq's primary role was to assist with the testing and organisation of the **Managed Desktop Environment**, as well as all existing and new software. Asq's role also included management of all **hardware logistics and asset management**.

Prior to the move, it was vital that **all existing hardware was backed-up** to ensure that no data was lost. It was also essential that all new hardware was configured with the Managed Desktop Environment as well as **additional specialist software**.

WHY we were the right solution...

- Asq created a bespoke, detailed, demand-based project plan, ensuring that every step was **clearly defined**, and a timeline allocated. Asq's flexible approach enabled it to **react quickly and effectively** to alterations to the project requirements.
- With an eye on maintaining BAU, Asq managed all project changes to **minimise inconvenience to users**, maintaining their ability to service their customers and maximise a smooth transition.
- Asq ensured the project was managed and delivered by an **experienced Team Leader** and a **highly qualified team**. Asq's flexible approach, clear planning and management ensured a successful project outcome for the customer.

Let's arrange a coffee...

Call us on

+61 1300 768 658



Success through clarity and flexibility