Case Study

**COMPANY**
- Personal and Group Life Insurance Company

**SECTOR**
- Banking, Finance and Insurance

**LENGTH OF PROJECT**
- 2 Months

**PROJECT TYPE**
- Project Services

**OBJECTIVES**

**WHAT we delivered...**

**Providing Clarity**
- Providing clear roles and resources to support the project, as well as communication throughout, to key stakeholders
- Right people, right place, right time to provide a clear, smooth transition to new premises and systems

**Ensuring Flexibility**
- Ensuring appropriate and flexible levels of control are implemented for key stakeholders
- Providing a pool of flexible, skilled, on-demand resources

**Guaranteeing Success**
- Continuous communication with key stakeholders before, during and after each project stage and phase to anticipate and adapt to changing requirements determined by the customer and external factors
- Incorporation, as part if the systems move, of new specialist software whilst maintaining the existing Managed Desktop Environment
HOW we delivered it...

The Insurance Company required Asq to assist with a major office relocation, which entailed moving 900 staff from two offices to one Sydney CBD location. Asq were engaged specifically to assist with the relocation of all elements of IT systems and infrastructure. The move was scheduled to take place over three weekends in order to minimise disruption to Business-as-Usual (BAU) and service to customers. Within the agreed scope the transition was completed successfully, taking a total of 1,100 hours from start-to-finish.

Asq provided a wide range of services for this project: from Resource Management and Scheduling through to technical IT expertise. This involved a team of 10 specialists, to deliver the necessary level of skill and understanding.

Asq’s primary role was to assist with the testing and organisation of the Managed Desktop Environment, as well as all existing and new software. Asq’s role also included management of all hardware logistics and asset management.

Prior to the move, it was vital that all existing hardware was backed-up to ensure that no data was lost. It was also essential that all new hardware was configured with the Managed Desktop Environment as well as additional specialist software.

WHY we were the right solution...

➤ Asq created a bespoke, detailed, demand-based project plan, ensuring that every step was clearly defined, and a timeline allocated. Asq’s flexible approach enabled it to react quickly and effectively to alterations to the project requirements.

➤ With an eye on maintaining BAU, Asq managed all project changes to minimise inconvenience to users, maintaining their ability to service their customers and maximise a smooth transition.

➤ Asq ensured the project was managed and delivered by an experienced Team Leader and a highly qualified team. Asq’s flexible approach, clear planning and management ensured a successful project outcome for the customer.

Let’s arrange a coffee... Call us on +61 1300 768 658

Success through clarity and flexibility